



Service Form 2020

For Barracuda, PMX, Solidose

Instructions:

Step 1

Fill out the serial number & the calibrations. Include any upgrades and/or repair that you want us to perform on your system.

For calibration, the easiest way is to click the box: **Complete System Calibration** if you want us to repeat the same kind of calibration as the last time the meter was at RTI.

Otherwise, feel free to tailor-make a calibration order of your choice by filling out the sections Main Unit Calibrations & Probe Calibrations in this form.

Step 2

Fill out the customer information and return information.

Step 3

Complete one form for each instrument.

Return the form with the instrument and send a copy to service@rtigroup.com

Find Shipping info on the last page of this form.

Main unit serial number: _____

Complete System Calibration

Calibrations:

Main Unit Calibrations:

Barracuda (System Start Cost removed, embed in R/F price)

- 9622301-02 Calibration Barracuda R/F
- 9622302-02 Calibration Barracuda Mammo
- 96223XX-02 Calibration Barracuda CT (*One price for CT1 and CT1+CT2*)
- 96233XX-02 Calibration Barracuda Electrometer(s) (*One price / electrometer*)



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PMX

- 96XXXXX Check PMX-I (*Same price for all PMX-I models*)
- 96XXXXX Check PMX-III (*Skip electrometer adjustment?*)

Solidose

- 9606213-02 Calibration Solidose 300/400
- 9606214-02 Calibration Solidose 308 - Incl. detector cal.

PMX-1/Solidose QA-kit

- 96XXXXX Check PMX/Solidose (*Same price for all models*)
- PMX-1 is just checked, Solidose and probe are calibrated if needed.

Doseguard

- 9608201-02 Calibration Doseguard 100, Incl. DAP/KAP chamber calibration.
Choose:
- 9608202-02 Calibration Incident Radiation to KAP chamber – Standard
- 9608203-02 Calibration Transmitted radiation through KAP chamber

Probe Calibrations:

R100/R100B/R25/MX

- 9603270-02 Calibration BQ R2, (Rad, W/23 mm Al)
- 9603271-02 Calibration BQ R1, (Rad, W/3 mm Al)
- 9603273-02 Calibration BQ M1, (Mam, Mo/30 μ m Mo) (*include all generated BQ in price*)
- 9603272-02 Calibration BQ M0, (Mam, Mo/30 μ m Mo + 2 mm Al) (*Still exist?*)

L100/L100B

- 9603290-02 Calibration Light Probe

CT Dose Profiler/ CT-SD16

- 9603288-02 Calibration RQR 9, (W/2,5 mm Al, 120 kV)

T20 Dose Probe

- 9603271-02 Calibration BQ R1, (Rad, W/3 mm Al)

MAS-1,2,3

- 960328X-02 Calibration MAS-1,2,3



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CT Ion Chamber

- 9603286-02 Calibration RQR 8, (W/2,5 mm Al, 100 kV)
- 9603288-02 Calibration RQR 9, (W/2,5 mm Al, 120 kV)
- 9613351-02 Calibration RQT 9, (W/Al+0.25mm Cu, 120 kV)

Magna Ion Chamber

- 9603271-02 Calibration BQ R1, (Rad, W/3 mm Al)
- 9603273-02 Calibration BQ M1, (Mam, Mo/30 μ m Mo)

KAP/DAP Chamber

- 9608202-02 Calibration Incident Radiation to KAP chamber – Standard
- 9608203-02 Calibration Transmitted radiation through KAP chamber

Chamber Adapter

- 9613350-02 Calibration Chamber Adapter

Other Detector

- 9613317-02 Calibration

For prices and more, please contact RTI.

Service Options

- 9613324-00 Complete system calibration
- 9611025-02 Extended warranty for 24 months
- 9613321-01 12 months- Next calibration date on certificate
- 9613321-00 24 months - Next calibration date on certificate
- 9613322-00 **End-user** Address on certificate
- 9613326-00 Prepaid Calibration
- 9613325-00 Express Service

Upgrades, Barracuda:

- 9722102-00 R/F & Dental
 - 9722102-01 Mammo application
 - 9722102-02 CT application
 - 9822302-00 Hardware upgrade 1.x to 4.x
- (Please note that we change the old MPD to a new one)



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Repair:

Problem report

(please give a detailed description of the failure of the instrument and/or attach an error report):

Text.

Customer Info

Distributor/Customer:

Contact Person:

Phone/E-mail:

Order Date:

Your Order No:

Shipping Address:

Invoice Address (If not same as shipping address):

End-User Information (for certificate & our records):

Company Address Phone/E-mail Contact person:



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How to send in your instrument:

For orders outside Sweden and US, please contact the RTI distributor for your country. Information about your distributor can be found at: www.rtigroup.com/distributors

If your country is missing please contact RTI HQ, Sweden at: service@rtigroup.com.
For US customers please contact RTI Inc at: service.us@rtigroup.com

Shipping address and contact information to RTI Headquarters:

Send your system to:

RTI Group AB

Attn: Service Department

Flöjelbergsgatan 8C

431 37 MÖLNDAL

Sweden

E-mail: service@rtigroup.com

Phone: +46 31 7463600

For Privacy policy: <https://rtigroup.com/privacy-policy/>

For Description of our calibration process: <https://rtigroup.com/calibration-service/>

For info about our extended warranty program: <https://rtigroup.com/warranty/>