



INDEPENDENT X-RAY  
QUALITY ASSURANCE

# RTI delivers consistent fast turnaround with full calibration capabilities in the US

Gothenburg, Sweden, 23 April 2026

RTI, a global provider of quality assurance (QA) solutions for diagnostic radiology, reports continued strong turnaround times and growth in its calibration service operations in North America during the first quarter of 2026.

The development reflects recurrent strategic investments in RTI's calibration lab in New Jersey, as well as increasing demand from the company's installed base, in line with its strategy of strengthening service alongside hardware and software solutions.

A key differentiator is RTI's true adjustment calibration capability in the United States. By performing calibrations and adjustments in its US-based lab, RTI eliminates overseas shipping, enabling a faster, more predictable service process. Combined with 2-year OEM calibration, this helps customers plan with confidence, minimize downtime, and avoid the need for loaners or backup meter pools.

Turnaround time (TAT) averaged 8 days for all customers, a figure we have managed to deliver upon for many years, and the last quarter is no exception, with no need for expedited or premium services.

RTI's calibration service goes beyond standard verification. Each calibration includes true adjustment calibrations traceable to international standards, ensuring high accuracy and long-term reliability. As an accredited lab, RTI undergoes regular third-party reviews to maintain the highest calibration standards, guaranteeing impartial, consistent processes aligned with internationally accepted requirements. In addition, each calibration includes the latest system updates for new X-ray equipment, helping customers maximize the value and performance of their investment over time.

Jennifer Dolan, General Manager, comments: *"Our calibration lab setup in the US allows us to respond quickly to customer needs. By keeping service close to the market, we can offer consistently short turnaround times without the delays typically associated with overseas logistics."*

Steve Holmes, VP Sales North America, comments: *"Our customers consistently highlight the value of having calibration services performed in the US. They prefer to avoid the time and complexity of shipping systems overseas. Our investment in the New Jersey lab reflects this"*



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*demand, and we remain committed to further strengthening our service capabilities in the US.”*

RTI continues to develop its integrated QA ecosystem, combining hardware, software, and service to support customers in maintaining safe and efficient X-ray operations.

For more information, visit [RTI’s homepage](#).

## About RTI

RTI is a world-leading manufacturer of quality assurance (QA) solutions for diagnostic radiology. In 1981, RTI invented the first X-ray QA systems and since then, innovation has been at the heart of our corporate philosophy. Our comprehensive independent QA solutions allow medical physicists and service engineers across the world to ensure that X-ray units in all modalities are optimized and safe. RTI’s X-Ray QA hardware and software are used by hospitals, manufacturers of X-ray equipment, service companies and government